

## Warranty

## LIMITED WARRANTY

Carpenter Emergency Lighting, LLC warrants that its products be free from defects in workmanship and material for a period of one year from date of shipment, but in no case will this warranty be valid if the installation of the equipment does not occur within 120 days of shipment, for a maximum warranty period of 16 months from date of shipment. To maintain the validity of this warranty, written records must be maintained showing the date of installation and proper maintenance. The batteries can not be disconnected from the unit for more than 90 days after installation, and must be in a state of full charge at the time they are disconnected. Failure to do this may cause an equipment malfunction of both the battery and the electronics, and void the warranty.

Valve regulated lead acid batteries have a 1 year full warranty and an additional 4 years pro-rata warranty, for a total of 5 years.

Nickel cadmium batteries have a 1 year full warranty and an additional 6 years pro-rata warranty, for a total of 7 years.

LED circuit board elements in exit signs are warranted for 5 years from the date of shipment.

Parts of years are considered full years for purpose of calculating the pro-rata warranty.

The warranty does not cover damage caused by abuse, improper environmental conditions, shipping damage, improper installation, unauthorized modifications, service by unauthorized personnel, transport of damaged equipment, acts of war or job related strikes. Damage due to lack of maintenance, where applicable, or damage resulting from installation outside of normal operating temperature (68 to 86 degree F) are not covered. Adverse environmental conditions reduce battery life and output. Replacement of fuses, light bulbs, pilot lights and contractor labor are not included in this warranty. Damage due to acts of nature, such as lightning, floods, earthquakes or force majeure are not covered.

This warranty is limited to the repair or replacement, at our option, of parts and/or units upon inspection at our facility by factory personnel, and it is determined that the product has a covered defect, and in our judgment subject to repair or replacement. All such repair or replacement shall be the manufacturer's exclusive remedy and shall be applied to the date code of the unit(s) in question. Customer will be responsible for the inbound freight, and we pay for the return freight.

TO THE EXTENT ALLOWED BY LAW, MANUFACTURER DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED INCLUDING BUT NOT LIMITED TO THE MERCHANTABILITY OR FITNESS OF A PRODUCT FOR A PARTICULAR PURPOSE. TO THE EXTENT ALLOWED BY LAW, THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, INJURIES, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT.

THIS WARRANTY DOES NOT APPLY TO THE CIS, CISM, CISFT, CIS3P AND CISNR CENTRAL INVERTER SYSTEMS.

THIS WARRANTY IS LIMITED TO THE CONTIGUOUS FORTY EIGHT STATES

**Carpenter Emergency Lighting** 

Phone: 609-689-3090 Fax: 609-689-3091

2 Marlen Dr., Hamilton, NJ 08691 www.carpenterlighting.com